



Nori Fulfillment Policies

Last updated August 1, 2019

Refund, Return, and Cancellation Policy

We do not accept returns, exchanges, or refunds. All sales are final.

Delivery Policy

When you purchase a Nori Carbon Removal Tonne (NRT), the retirement of the NRT and issuance of your certificate is immediate.

In addition to being presented with your certificate upon checkout, it will also be emailed to the email address you provide during checkout. The retirement is recorded on the blockchain within 72 hours. The NRT can not be unretired or resold.

Payment Methods Accepted

For orders up to 200 NRTs, we accept MasterCard, Visa, American Express, and Discover. For larger orders, we accept bank transfers.

Quantification Guarantee

As described in [How Nori Works](#), the Nori guarantee to buyers is that 1 Nori Carbon Removal Tonne (NRT) represents 1 tonne of carbon dioxide-equivalent (tCO₂e), +/- 10%, removed from the atmosphere for at least 10 years. If a Nori audit finds that less CO₂ was drawn down from the atmosphere than NRTs issued, or the carbon was released before the end of the 10-year carbon retention term, Nori will acquire and retire enough new NRTs to cover the audit-quantified shortfall.